IMA Grenada
UNLOCK THE POSSIBILITIES

Circular No. 3 of 2026

Implementation of the CARICOM IMPACS Citizenship by Investment (CBI) Web Portal

September 4, 2026 - The Investment Migration Agency Grenada (IMA) wishes to advise all Local and Marketing Agents of the implementation and use of the **Caribbean Community (CARICOM) Implementation Agency for Crime and Security (IMPACS) Citizenship by Investment (CBI) Web Portal**.

The CBI Web Portal supports national and regional Citizenship by Investment objectives and is currently utilized by Caribbean jurisdictions operating Citizenship by Investment Programmes. The Portal facilitates the secure transmission of CBI applications to the **Joint Regional Communications Centre (JRCC)** as part of the regional due diligence and security screening process.

To ensure that applications are transmitted and processed efficiently through the Portal, and to minimize avoidable delays, all Local and Marketing Agents are required to pay particular attention to the quality, completeness and file size of passport copies submitted with applications.

Passport copies must meet the following requirements:

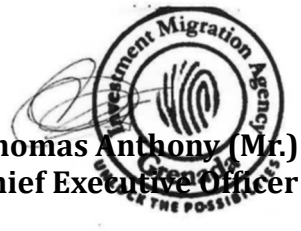
1. **Clear, colour, high-resolution scanned copies or images must be provided.**
2. The **entire biographical data page** must be visible, including all four corners, with no part of the page cropped or omitted.
3. Both lines of the **Machine-Readable Zone (MRZ)** at the bottom of the biographical data page must be fully visible and unobstructed. No finger, fold, glare, shadow or other obstruction should cover any part of the MRZ.
4. Files should be submitted in **JPEG, PNG or PDF format** and must not exceed **20 MB**.
5. The image should be at least **1,000 pixels on its longest side**, or approximately **200 dpi** where a scanner is used. A resolution of **1,500 pixels or higher**, or approximately **300 dpi**, is preferred.

A standard document scanner or a clear, well-lit photograph taken using a mobile phone should generally produce an image of sufficient quality, provided that all information on the passport is clearly visible and legible and the image is free from glare, shadows, distortion, blur or obstruction.

Agents are reminded that passport images that do not meet these requirements may be incapable of being adequately read or processed through the CBI Web Portal and may therefore result in delays to the transmission, security screening and overall processing of an application.

Adherence to these requirements will assist the IMA in facilitating the timely transmission and processing of applications through the regional due diligence framework and will reduce the likelihood of applications being delayed due to poor-quality or non-compliant passport images.

The Agency appreciates your continued cooperation and requires that these standards be implemented **with immediate effect**.



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